

## HERE FOR YOU

The doctors, nurses and staff here at LA County Department of Health Services know how difficult this time is, fighting against the COVID-19 pandemic and against the racial injustice in our communities. Through all of this, our first priority has been you, our patients. We care about your wellbeing --how you are doing and feeling. With that in mind, we want to remind you that we are here for you.

Images of public unrest across the country sparked by the murder of George Floyd weigh heavily on our hearts. We also grieve for the deaths of so many others. We stand with protesters here in Los Angeles and across the country. We condemn these killings and the issues behind them. We will continue to work toward a Los Angeles County defined by peace and justice, serving all with dignity and respect.

## EMERGENCIES, URGENT NEEDS AND OUTPATIENT CARE

Our Hospitals, Emergency Departments and Urgent Care Centers have remained open through these difficult times.

Our [Urgent Cares](#) are available if you have an urgent care need that is not a medical emergency. For more information on our urgent care services [click here](#).

Surgeries, urgent procedures, primary care and specialty care visits are now being scheduled. If you had a procedure or surgery that was scheduled and delayed due to COVID-19, your doctor will call you to reschedule.

If you have COVID-19 symptoms, first call the COVID-19 Nurse Advice Line at 844-804-0055, from 7 AM to 7 PM.

Remember, if you think you are having a medical emergency, please call 9-1-1 or go to the nearest Emergency Department.

## GETTING CARE

Please call your doctor to plan the right kind of visit for you. Your doctor may recommend a phone visit instead of an in-person visit. Please talk with your doctor about the best time to get regular or yearly exams.

You can make a phone appointment, fill your medications, and e-mail your doctor through the MyWellness patient portal [Click here](#). For more information, [click here](#) for a list of clinics and phone numbers or call 844-804-0055.

## MENTAL HEALTH SUPPORT

You may feel stress and anxiety during this time. We have resources and people who are ready to help: [click here](#). Please share your feelings with your doctor.

## COVID-19 SAFETY

You may be wondering if it is safe to come see us – it is. Our clinics are ready for you. We are screening at all entrances, providing new masks, practicing physical distancing, and cleaning and disinfecting equipment and patient care areas more often.

LA Health Services is Here for You—Patient Message (Sent 6/10/20)

For questions regarding COVID-19, we have a Nurse Advice Line 844-804-0055, from 7 AM to 7 PM, 7 days a week, and our physician after-hours line. You can also [click here](#) to visit our COVID-19 information page.

If you believe you need a COVID-19 test, please contact your primary care doctor.

**We will get through this together.**

This email is being sent to you as a COVID-19 essential communication from the Los Angeles County Department of Health Services.

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Our [Website Privacy Statement](#).